

Report of Student Satisfaction Survey: 2020 - 2021

Department	No of Respondents	Percentage	Mode used for Survey
Economics	24	7.00	Google forms
Education	55	16.10	Google forms
English	41	12.00	Google forms
Geography	26	7.60	Google forms
History	16	4.70	Google forms
Mizo	37	10.90	Google forms
Political Science	70	20.50	Google forms
Public Administration	31	9.10	Google forms
Commerce	41	12.00	Google forms
Total	341		

Analysis of Student Satisfaction Survey (SSS): 2020 -2021

1. How much of the syllabus was covered in the class?

85 – 100%	58.90 %
70 – 84%	35.50 %
55 - 69%	4.70 %
30 – 54%	0.90 %
Below 30%	0.00 %

2. How well did the teachers prepare for the classes?

Thoroughly	39.00 %
Satisfactorily	51.90 %
Poorly	1.50 %
Indifferently	7.00 %
Won't teach at all	0.60 %

3. How well were the teachers able to communicate?

Always effective	62.50 %
Sometimes effective	26.40 %
Just satisfactorily	8.50 %
Generally ineffective	2.30 %
Very poor communication	0.30 %

4. The teacher's approach to teaching can best be described as

Excellent	25.80 %
Very good	49.90 %
Good	22.90 %
Fair	1.50 %
Poor	0.00 %

5. Fairness of the internal evaluation by the teachers

Always fair	68.90 %
Usually fair	27.00 %
Sometimes unfair	2.60 %
Usually unfair	0.90 %
Unfair	0.60 %

6. Was your performance in assignments discussed with you

Every time	32.60 %
Usually	45.50 %
Occasionally/ sometimes	17.00 %
Rarely	4.40 %
Never	0.60 %

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

Regularly	27.90 %
Often	22.60 %
Sometimes	34.00 %
Rarely	7.60 %
Never	7.90 %

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth

Significantly	18.50 %
Very well	67.20 %
Moderately	11.70 %
Marginally	0.90 %
Not at all	1.80 %

9. The institution provides multiple opportunities to learn and grow

Strongly agree	26.10 %
Agree	61.90 %
Neutral	11.10 %
Disagree	0.60 %
Strongly disagree	0.30 %

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes

Every time	35.20 %
Usually	47.20 %
Occasionally/ sometimes	12.60 %
Rarely	3.80 %
Never	1.20 %

11. Your mentor does a necessary follow up with an assigned task to you

Every time	35.20 %
Usually	45.50 %
Occasionally/ sometimes	11.70 %
Rarely	2.30 %
I don't have a mentor	5.30 %

12. The teachers illustrate the concepts through examples and applications

Every time	47.20 %
Usually	43.40 %
Occasionally/ sometimes	8.20 %
Rarely	0.90 %
Never	0.00 %

13. The teachers identify your strengths and encourage you with providing right level of challenges

Fully	44.00 %
Reasonably	38.40 %
Partially	12.90 %
Slightly	2.90 %
Unable to	1.80 %

14. Teachers are able to identify your weaknesses and help you to overcome them

Every time	45.70 %
Usually	34.60 %
Occasionally/sometimes	14.40 %
Rarely	3.50 %
Never	1.80 %

15. The institution makes effort to engage in the mentoring, review and continuous quality improvement of the teaching learning process.

Strongly agree	32.00 %
Agree	54.00 %
Neutral	14.10 %
Disagree	0.00 %
Strongly Disagree	0.00 %

16. The institute/teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent	41.60 %
Moderate	44.30 %
Somewhat	8.20 %
Very little	5.00 %
Not at all	0.90 %

17. Teachers encourage you to participate in extracurricular activities.

Strongly agree	25.80 %
Agree	54.80 %
Neutral	16.70 %
Disagree	1.80 %
Strongly Disagree	0.90 %

18. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent	39.30 %
Moderate	47.20 %
Somewhat	5.30 %
Very little	5.60 %
Not at all	2.60 %

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Above 90%	19.40 %
70 – 89%	41.30 %
50 – 69%	19.10 %
30 – 49%	12.60 %
0 – Below 29%	7.60 %

20. The overall quality of teaching-learning process in your institute is very good.

Strongly agree	42.20 %
Agree	48.70 %
Neutral	8.50 %
Disagree	0.30 %
Strongly Disagree	0.30 %

**Compiled by IQAC
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